

# Falklands 40 FAQs

# How do I register to attend the Falklands 40 Commemorative Event?

If you are a veteran of the Falklands Conflict and would like to attend the Falklands 40 Commemorative Event, please contact your Regimental, Service or Civilian Association representative to register your interest. Registration will open in early February and close in late April.

If you have any questions regarding registration, please email falklands@britishlegion.org.uk

# What if I am a veteran of the Falklands 40 conflict but not a member of my Regimental, Service or Civilian Association. How do I attend?

We ask that anyone wishing to attend the Falklands 40 Commemorative Event contacts their respective association representative to register their interest to attend, even if they are not a member. Links to our registration portal will only be sent to attendees validated by associations in advance.

# Will the National Memorial Arboretum still be open to the public on the 14th June?

The National Memorial Arboretum will be open to the public on 14<sup>th</sup> June with tickets available to pre-book nearer the time for those wishing to observe the event and pay their respects on this day who are not eligible to attend the RBL hosted event.

More information on how to pre-book tickets will be available on the National Memorial Arboretum's website.

# When will I receive my ticket to the Falklands 40 Commemorative Event?

E-tickets will be sent out approximately 4 weeks before the event. E-tickets will only be issued when accreditation has been completed. All tickets are non-transferable. If you have any questions regards your ticket, please email <u>falklands@britishlegion.org.uk</u>

# What time does the National Memorial Arboretum open?

The National Memorial Arboretum will open at 0900.

# Will I have an opportunity to visit my unit's memorial?

Yes, access to all memorials will be available throughout the day. In addition, service and unit associations have been offered the opportunity to conduct intimate services at their respective memorials between 0900 and midday.

# What time will the main Falklands 40 service take place?

The main Act of Remembrance will take place at the central Armed Forces Memorial, starting at 1330hrs.

# What do I need to bring with me on the day?

On arrival you will be asked to present your ticket confirmation letter, either in a digital or printed format. Each ticket holder will be requested to produce photographic identification along with their ticket for validation.

Acceptable forms of photographic identification are:

- Passport
- Driving licence
- EU identity card
- Armed Forces identity card (MoD90)

#### Patron: Her Majesty the Queen

Registered address: Royal British Legion, Haig House, 199 Borough High Street, London SE1 1AA | 020 3207 2253 | rbl.org.uk Registered charity number: 219279

#### • Firearms certificate

Failure to present suitable photographic identification will result in the prevention of entry to the event. Please note that random bag searches may be carried out by the Police and only small handbags will be permitted into the event.

The need for COVID Pass/negative LFT result may still be a government requirement for entrance to certain venues in 2022 so please be prepared to provide evidence of either of these on arrival.

### I am arriving by car/motorbike - where can I park?

Falklands 40 Commemorative Event ticket holders arriving by car or motorbike will have parking provided as part of your ticket. There is no need to book parking at the Arboretum in advance. More detailed information on parking locations will be provided nearer to the day of the event.

#### What if I am travelling by train?

If travelling by train, the two closest train stations are Lichfield Trent Valley and Burton-on-Trent. It is approximately 15 mins by car from both Lichfield Trent Valley and Burton-on-Trent Stations to the Arboretum.

#### Is the National Memorial Arboretum accessible?

The Remembrance Centre is flat with levelled access into the building and ramped access to the grounds. The grounds of the Arboretum are largely flat and there are lots of areas of hard standing paths to use as you explore. Many of the memorials are positioned on grassed areas so care should be taken when accessing these.

To aid access, wheelchairs and mobility scooters can be hired for a small charge, subject to availability.

#### What facilities will be available on the day?

Toilets, including accessible toilets, will be available throughout the Remembrance Centre and grounds. These will be monitored by a member of staff and cleaned regularly to ensure the health and safety of our guests.

#### Will there be food and drink available?

A selection of food and drink will be available throughout the day.

#### What is the dress code for guests?

Lounge suit, Service Dress and equivalent. Headdress and medals may also be worn.

#### Will the service go ahead in inclement weather?

The Falklands 40 service will take place in the event of inclement weather. Please consider wet weather jackets and small umbrellas if the weather dictates.

#### What COVID-19 precautions will be in place?

The Arboretum and the Royal British Legion will be closely monitoring Government guidelines on COVID-19 and will put in place measures to support any restrictions imposed by the Government at the time of the event.

If you are suffering any of the known symptoms of COVID-19 you are asked to please not attend the event for the safety of guests and event staff. If you are unable to attend or have any questions relating to COVID-19, please email <u>falklands@britishlegion.org.uk</u>